

TERRY ALBARELLA

www.linkedin.com/in/terry-albarella

terry.albarella@gmail.com

973-960-9339

LEADERSHIP PROFILE

Conceptualizing Technology Plans that Align with Organizational & Business Goals.

Future-focused, results-driven leader with proven success in optimizing operational resources to boost business growth, increase process efficiency and accelerate product and service delivery. Strong dedication to integrating business acumen and leveraging innovative, technology-based solutions to solve complex business demands.

LEADERSHIP VALUE & CORE COMPETENCIES

- ✓ **ORGANIZATIONAL PLANNING:** Revamp organizational and operating structure through people, process and technology to achieve sustainable business growth, reduce error rate, elevate efficiency.
- ✓ **CROSS-FUNCTIONAL LEADERSHIP:** Foster cohesive work culture and business environment that engage employees, elevate team productivity, harness innovation, and encourage diverse thoughts and perspectives.
- ✓ **TALENT DEVELOPMENT:** Engage extensively with senior management and pioneer company-wide talent development and diversity initiatives—serve as champion for diversity with strong commitment to workplace.
- ✓ **TECHNOLOGY PROWESS:** Unique ability to quickly grasp, translate, and apply new, emerging technologies to complex business and operational challenges and devise cross-departmental, cost-effective solutions.
- ✓ **GLOBAL PROJECT MANAGEMENT:** Broad experience and knowledge in delivering global infrastructure projects through extensive collaboration with cross-section of business groups, stakeholders and leaders.

Strategic Technology Leadership – Business Reengineering – Process Optimization – Emerging Technologies
Team Building & People Development – Operational Excellence – Sustainable Business & Technology Initiatives
Infrastructure Development – Integrated Systems – Technology Transfer – eCommerce & eBusiness

“I can evaluate current business environment and offer creative solutions that drive operational improvements, technology or people and support future business growth”.

LEADERSHIP EXPERIENCE & CONTRIBUTIONS

PRUDENTIAL FINANCIAL

1995 to present

Vice President, Enterprise Architecture, Newark, NJ (2016-present)

SCOPE: Tasked with leading IT governance, creating an Open Source Office and managing Enterprise Architecture Review Board (EARB). Institute new standards, structure and accountability for global technology review and investment processes company-wide.

- ▶ **Technology Planning:** Ensured that the selection of new, emerging technologies (programs, systems, applications) aligned with company’s overall technology direction and generated efficiencies where applicable.
- ▶ **Strategic Technical Direction:** Spearheaded ongoing efforts to frequently engage other business heads and technical teams to build momentum and interest in viable, long-term business and technology solutions.
- ▶ **Operating Infrastructure:** Conceptualized and developed new operational model for infrastructure and application organization that led to a more cost effective, efficient and flexible operation.
 - Integrally involved in strengthening the architecture function (GEAR council) and discovering sustainable strategies for communication, planning and governing technology initiatives.
- ▶ **Talent Development:** Actualized the vision and increased buy-in for T2AP Technologist to Architects Program, a talent growth/development initiatives to expand skillset and capabilities of prospective architects.

Vice President, Enterprise Architecture continued...

- ▶ **Process Improvement:** Added structure, standardization, and efficiency to EARB processes through Sharepoint environment that consolidated data and best practices and ServiceNow workflow enhancements.
- ▶ **Technology Innovation:** Channelled entire planning process from strategic relationships with Amazon and convening multidisciplinary team to evaluating operational impact of new, voice-enabled technology, Alexa.
- ▲ **Proactive Leadership:** Sustained role as president, PRIDE Business Resource Group since 2011—actively engaged with senior executives to raise awareness on LGBTQ issues and create inclusive work environment.
 - Initiated awareness programs like *Why Marriage Matters* and *PruAlly*; worked closely with external affairs to leverage existing strategic relationships/partnerships and increase company's presence at external events.

Vice President, Office of Diversity & Inclusion, Newark, NJ (2015-2016)

SCOPE: *Selected for one year rotational assignment to introduce new technology/automation solutions in support of diversity initiatives. Concurrently held administrative role overseeing \$1.5 M budget and sponsorship activation.*

- ▶ **Process Improvement:** Uncovered numerous opportunities to increase consistency around training requests and sponsorship activation process—reinforced better organizational structure and administrative processes.
- ▶ **Technology Innovation:** Designed and implemented a Business Resource Group (BRG) Portal that enhanced operational efficiency and effectiveness across all business resource groups.
- ▶ **Diversity & Inclusion Advocacy:** Contributed significant efforts to company's talent management and diversity and inclusion initiatives; represented company at community, employee engagement and outreach events.

Vice President, IT Infrastructure, Roseland, NJ (2001-2015)

SCOPE: *Held various leadership roles in technology operations—evolved from central server support to global operational management for e-commerce, server infrastructure, applications, IT compliance and administration.*

- ▶ **Technology Planning & Direction:** Exhibited precise, proactive leadership during tenure and consistently drove process improvement, internal efficiency, and organizational enhancement initiatives.
- ▶ **Operating Infrastructure:** Established key operating model and standards for infrastructure and application activities; optimized resources (people, process and technology) to better allocate support for higher-level tasks.
- ▶ **Operational Enhancement:** Identified automation opportunities to replace manual monitoring processes—significantly improved time management and productivity by 15 hours and strengthened alerting capabilities.
- ▶ **Technology Integration:** Developed firm's first web operations team from concept to implementation, including IP traffic management processes; achieved 99% website uptime with <5% error rate.
- ▶ **Cost Savings:** Conceptualized offshore, low-cost staffing solution for Server Web team and organized transition plan to transfer significant workload from US and India-based location to Pramerica in Ireland.
 - New strategy saved \$450K in costs, enhanced skills and improved company's business continuity position.
- ▶ **Business Innovation:** Championed widespread efforts to implement LEAN operating practices and methodologies and repeatedly engaged team to increase focus on innovation and operating excellence.
- ▶ **Global Technology Operations:** Expanded centralized operational support to Japan and recruited and trained local team to oversee all activities.
- ▶ **Talent Development:** Strategized with HR teams and senior management to advocate inclusion opportunities, expand candidate pool and drive talent development across diverse groups.

Earlier career roles:

Director, Greater Roseland - PRUDENTIAL FINANCIAL, Roseland, NJ (1995-2001)

Manager, Micro Computers - MAYFAIR SUPER MARKETS, Elizabeth, NJ (1988-1995)

EDUCATION, CERTIFICATIONS & AWARDS

MBA, Management Information Systems - St. Peter's University, Jersey City, NJ
BSE, Secondary Education / Mathematics, Computer Science - Seton Hall University, West Orange, NJ
Certifications: Microsoft Certified Systems Engineer - ITIL – Lean IT
Leadership Awards: Prudential Leadership Award - Trailblazer Award, Re:Gender